Caller ID

| ncoming Calls | Phone | Phone Loyalty ID | | x | Search Name Address | or | | | |
|--|----------------|-----------------------------|-----------------------------------|----------------------|------------------------|-----------|--------|-----|--|
| Line Caller ID | Phone | | Name | Address | Loyalty ID | ^ | | | |
| | (480) 225-4365 | Benjam | in Kingsley | 6645 E. Wooden | | | | | |
| | (480) 242-4224 | Donnie | Macdonald | 6482 N. Pizza Pla | c | | | | |
| | (480) 321-4567 | Intel Co | Intel Corporation -Bre1 Intel Way | | | | Cancel | | |
| | (480) 445-5555 | Melvin | Cooley | 53229 N. Moore (| 5 | | | - | |
| | (480) 452-3665 | Orville | Reddenbache | er 151 E. Popcorn Av | vi ··· | | | | |
| | (480) 458-8755 | John Be | ench | 777 N. Digit Signa | a | | | | |
| | (480) 545-8795 | Gordon | Sumner | 911 N. Copperfiel | | | New | | |
| | (480) 555-2112 | Marci B | rady | 815 West Jan Ct. | | | | | |
| | (480) 568-5552 | Angela | Heath | 4322 N. Anzen Pl | a | | | | |
| | (480) 575-2246 | Jose Co | ller | 1513 S. Saint Thon | | | | | |
| | (480) 644-1999 | Dan Ducovney 522 Smokingman | | | | | | | |
| | (480) 833-8866 | Gary La | rson | 3141 E. Nance Circ | | Backspace | | ace | |
| | (602) 522-2509 | Samuel | Davis | 3131 N. Ratpack | 4 | | | | |
| | (602) 821-1387 | Bob Sm | ith | 44 W. 2nd Street | | 1 | 2 | 3 | |
| ellow - Ringing longer than 15 se ed - Ringing longer than 39 seco utomatically Clear - 60 seconds | on | Mark Jo | ones | 9888 S. Douglas I | | 4 | 5 | 6 | |
| | | | | | | 7 | 8 | 9 | |
| | | | | | | Clear | 0 | 1 | |

| Point of Success Caller | ID Server | | - | × | |
|-------------------------|--------------|-------|----------------|-------------|--|
| - | Caller ID Co | Se | Server running | | |
| | 0 1: | | | Clear 1 | |
| | | | | | |
| | | | | | |
| | | | | | |
| RTH RNGELR | | | | | |
| 7-568-5552 | | | | | |
| | | | | | |
| Exit Settings | Help | About | | Stop Server | |

No Need to Enter Caller Information

- When calls are received, caller information is broadcasted to Order Entry worstations, improving the speed and accuracy of phone order entry
- Touch the incoming call in line and POS software find the customer in your database.
- New customers are added by touching the New button.

Analyze and Improve Telephone Service Levels

- Logs incoming calls by date and time.
- Group calls by answered, hang-ups and unanswered.
- Logs call effeciency.
- Generates reports to manage staff
 productivity.

Answer the Longest Waiting Caller First

- Settings allow you to determine your own caller wait time alert colors.
- Color coded calls encourage rapid service.
- New incoming calls are colored white, as a call waits the status color changes to yellow and later to red.

Visit www.pointofsuccess.com for more information

pointofsuccess

Point of Success 1-800-752-3565 sales@inborne.com