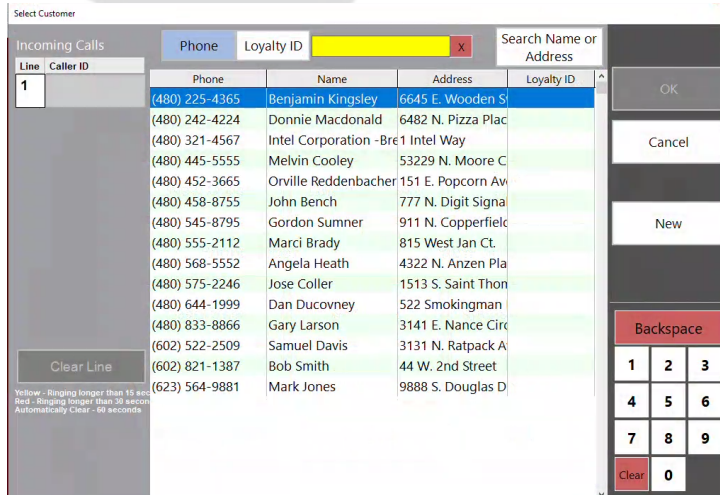


Caller ID



No Need to Enter Caller Information

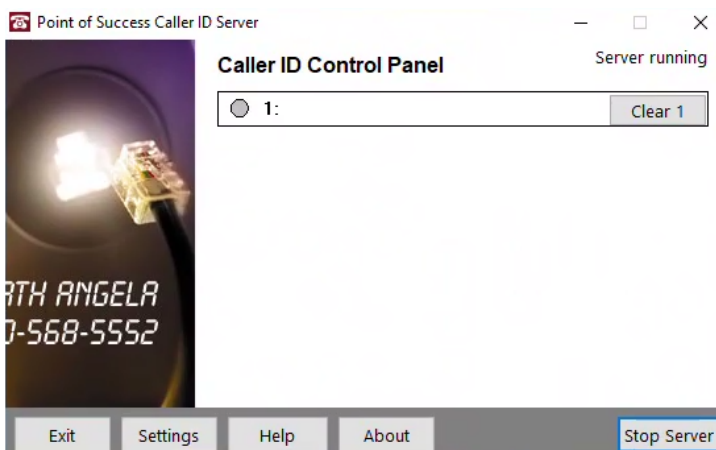
- When calls are received, caller information is broadcasted to Order Entry workstations, improving the speed and accuracy of phone order entry
- Touch the incoming call in line and POS software find the customer in your database.
- New customers are added by touching the New button.

Analyze and Improve Telephone Service Levels

- Logs incoming calls by date and time.
- Group calls by answered, hang-ups and unanswered.
- Logs call efficiency.
- Generates reports to manage staff productivity.

Answer the Longest Waiting Caller First

- Settings allow you to determine your own caller wait time alert colors.
- Color coded calls encourage rapid service.
- New incoming calls are colored white, as a call waits the status color changes to yellow and later to red.



Visit www.pointofsuccess.com for more information



Point of Success
1-800-752-3565
sales@inborne.com