

Microsoft Windows Update Print Sharing Temporary Fix

The recent round of Windows updates has broken printer sharing abilities of USB printers/box labels. Microsoft is aware of the issue, however they have not yet released a fix. In the meantime, the work around is to uninstall the faulty Windows Update.

****Please proceed at your own risk. This is a Microsoft issue and Point of Success is not liable or responsible for any unfavorable outcomes should you attempt to resolve this issue without assistance. Should you need assistance, please call us at 800-752-3565. Please note that a support charge applies for Point of Success assistance in uninstalling Microsoft updates.**

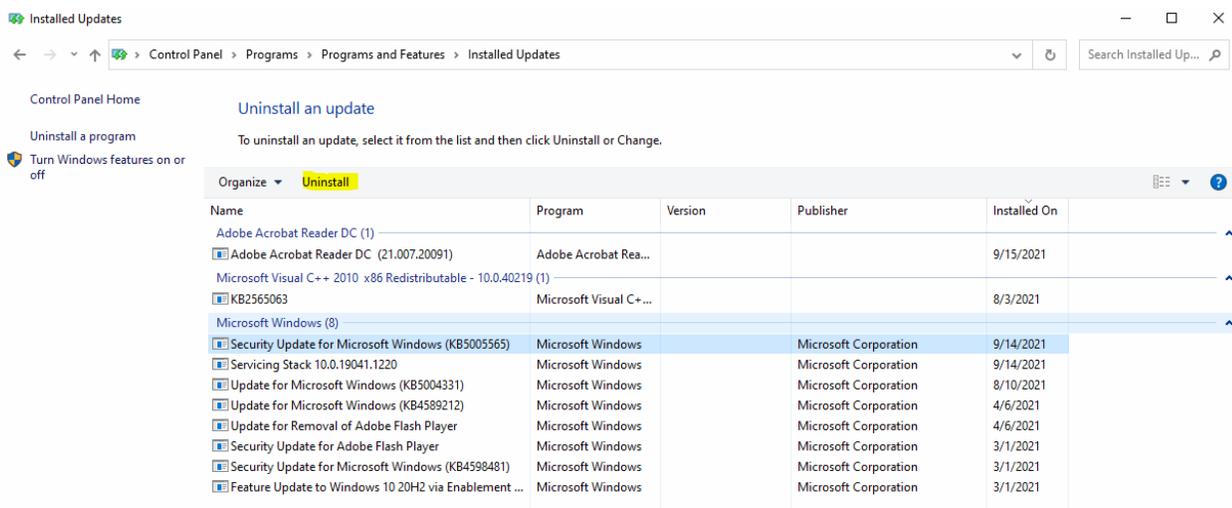
Look for the following update/s to uninstall:

Windows 10
KB5005565

Windows 8
KB5005613

Windows 7
KB5005613, KB5005627, KB5005563

1. To uninstall the update,
Open up Control Panel
Click on Programs and Features.
Click Installed Updates on the left
Then, click the culprit update in the list below and click Uninstall



2. After you uninstall the update, Windows will ask you to restart the computer. Restart the computer.
3. After uninstalling the update, you will need to pause Windows Updates for 35 days, otherwise Windows will force install the faulty update again. To do this,

Click the Windows Start Button, then click Settings (the gear)
Click Update & Security
Click Advanced Options

Windows Update



You're up to date
Last checked: Yesterday, 6:06 PM

Check for updates

[View optional updates](#)

Feature update to Windows 10, version 21H1

The next version of Windows is available with new features and security improvements. When you're ready for the update, select "Download and install."

[Download and install](#) [See what's in this update](#)

- Pause updates for 7 days**
Visit Advanced options to change the pause period
- Change active hours**
Currently 8:00 AM to 5:00 PM
- View update history**
See updates installed on your device
- Advanced options**
Additional update controls and settings

Click the drop-down under Pause Updates and scroll down to the last available date.

Pause updates

Temporarily pause updates from being installed on this device for up to 35 days. When you reach the pause limit, your device will need to get new updates before you can pause again.

Pause until

- Select date
- Friday, September 17, 2021
- Saturday, September 18, 2021
- Sunday, September 19, 2021
- Monday, September 20, 2021
- Tuesday, September 21, 2021
- Wednesday, September 22, 2021
- Thursday, September 23, 2021
- Friday, September 24, 2021

... itself automatically first when checking for other updates.

... after an update under the Privacy section in [Sign-in options](#)

4. ** Repeat these steps on all computers that have received the faulty update. Any computer on the network with the faulty update will block printer sharing for all computers.***

This is not a permanent fix, however this will buy time until Windows can release a fix for the update.