Microsoft Windows Update Print Sharing Temporary Fix

The recent round of Windows updates has broken printer sharing abilities of USB printers/box labels. Microsoft is aware of the issue, however they have not yet released a fix. In the meantime, the work around is to uninstall the faulty Windows Update.

**Please proceed at your own risk. This is a Microsoft issue and Point of Success is not liable or responsible for any unfavorable outcomes should you attempt to resolve this issue without assistance. Should you need assistance, please call us at 800-752-3565. Please note that a support charge applies for Point of Success assistance in uninstalling Microsoft updates.

Look for the following update/s to uninstall:

Windows 10 KB5005565

Windows 8 KB5005613

Windows 7 KB5005613, KB5005627, KB5005563

To uninstall the update,
 Open up Control Panel
 Click on Programs and Features.
 Click Installed Updates on the left
 Then, click the culprit update in the list below and click Uninstall

(Installed Updates							-		×
÷	 → 	anel > Programs > Programs and Features > Installed Up	dates			~	Ō	Search Install	ed Up	٩
	Control Panel Home	Uninstall an update								
	Uninstall a program	To uninstall an update, select it from the list and then o	lick Uninstall or Change							
•	Turn Windows features on or	·								
	off	Organize 👻 Uninstall							- 11	?
		Name	Program	Version	Publisher	Installe	d On			
		Adobe Acrobat Reader DC (1)								- ^
		Adobe Acrobat Reader DC (21.007.20091)	Adobe Acrobat Rea			9/15/20	21			
		Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219) (1)							- ^
		KB2565063	Microsoft Visual C+			8/3/202	1			
		Microsoft Windows (8)								- ^
		Security Update for Microsoft Windows (KB5005565)	Microsoft Windows		Microsoft Corporation	9/14/20	21			
		E Servicing Stack 10.0.19041.1220	Microsoft Windows		Microsoft Corporation	9/14/20	21			
		Update for Microsoft Windows (KB5004331)	Microsoft Windows		Microsoft Corporation	8/10/20	21			
		Update for Microsoft Windows (KB4589212)	Microsoft Windows		Microsoft Corporation	4/6/202	1			
		Update for Removal of Adobe Flash Player	Microsoft Windows		Microsoft Corporation	4/6/202	1			
		Security Update for Adobe Flash Player	Microsoft Windows		Microsoft Corporation	3/1/202	1			
		Security Update for Microsoft Windows (KB4598481)	Microsoft Windows		Microsoft Corporation	3/1/202	1			
		📧 Feature Update to Windows 10 20H2 via Enablement	Microsoft Windows		Microsoft Corporation	3/1/202	1			

- 2. After you uninstall the update, Windows will ask you to restart the computer. Restart the computer.
- 3. After uninstalling the update, you will need to pause Windows Updates for 35 days, otherwise Windows will force install the faulty update again. To do this,

Click the Windows Start Button, then click Settings (the gear) Click Update & Security Click Advanced Options

Windows Update



You're up to date Last checked: Yesterday, 6:06 PM

Check for updates

View optional updates

Feature update to Windows 10, version 21H1

The next version of Windows is available with new features and security improvements. When you're ready for the update, select "Download and install."

Download and install See what's in this update

Pause updates for 7 days
 Visit Advanced options to change the pause period
 Change active hours
 Currently 8:00 AM to 5:00 PM

See update history See updates installed on your device

Advanced options

Click the drop-down under Pause Updates and scroll down to the last available date.

Pause updates

Temporarily pause updates from being installed on this device for up to 35 days. When you reach the pause limit, your device will need to get new updates before you can pause again.

Pause until

Select date	1			
Friday, September 17, 2021				
Saturday, September 18, 2021	I			
Sunday, September 19, 2021				
Monday, September 20, 2021				
Tuesday, September 21, 2021	e itself automatically first when checking for other up			
Wednesday, September 22, 2021				
Thursday, September 23, 2021	ter an update under the Privacy section in Sign-in options			
Friday, September 24, 2021				

4. ** Repeat these steps on all computers that have received the faulty update. Any computer on the network with the faulty update will block printer sharing for all computers.***

This is not a permanent fix, however this will buy time until Windows can release a fix for the update.